

# concord

## PVC ROOFLINE

### 15 Year Cellular PVC-ue Product Guarantee

Specialist Building Products Limited ("The Company") guarantees that white PVC-ue profiles supplied under the Concord brand ("profiles") will retain their decorative and mechanical function for a period of **fifteen years** from the date of manufacture, provided they are installed and maintained in accordance with the procedures detailed in the British Plastics Federation Codes of Practice.

For the avoidance of doubt the profiles are guaranteed to perform in accordance with the colourfastness criteria defined within BS7619.

**In addition they are guaranteed not to suffer from lead "pinking".**

- This Guarantee will only apply to defects appearing within ten years from the date of supply and where notification in writing of such defects is received by The Company within 28 days of the defect appearing.
- The sole and exclusive remedy with regard to the above Guarantee is limited to the repair or supply of replacement profiles, at The Company's discretion.
- The Company does not make any other representations or guarantees and in no event shall The Company be liable for any other loss or damage whether direct or indirect (including but not limited to the cost of installation).
- This Guarantee does not cover non-white profiles, or white profiles which have been coated with any material.
- This Guarantee is limited to end use of profiles in Middle and Northern Europe (latitude 45° to 60° ) and at elevations below 1800 metres above sea level.
- Claims in respect of this guarantee will only be met when accompanied by proof of purchase and following inspection and approval by the Technical Services Department.
- This guarantee does not cover any aspect of the installation of profiles.

In addition to the foregoing The Company's standard terms of business shall apply.

This Guarantee shall be construed and interpreted in accordance with English law and shall be subject to the jurisdiction of English courts only.

This Guarantee does not affect the statutory rights of consumers.

Effective: 1st October, 2013